



BACON SUCCESS STORY 2021

BACON UNLIMITED + MOB SCENE

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#TailsFromTheCrisp / #BaconSuccessStory



CLIENT SUMMARY

Mob Scene is a creative advertising agency that does marketing, traditional trailer editing and custom content creation for streaming media feature films and television. Depending on production cycles, they have anywhere between 150 and 200 employees.



CHALLENGE

Mob Scene's relatively small IT team was having a difficult time keeping up with patching and endpoint management. Endpoints included Windows, Mac and Linux machines and they were utilizing a variety of different tools to accommodate the varied endpoints. An added challenge was that much of the staff was working from home during the pandemic.

"We really needed something that would work great for all our systems."

"We were using one software which let us do security-related things like shutting ports down and things like that, but it didn't have any patch management in it," said Tom Kemp, Director of IT. "We also had something that worked great for Macs, but we're not just a Mac shop. We really needed something that would work great for all our systems."

SOLUTION—BACON UNLIMITED!

The Mob Scene IT team was able to combine all their tools within Bacon's unified central management interface so they could manage all their different operating systems and platforms.

With the easy-to-use dashboard, they are now able to quickly assess any conflicts with their endpoints and what is installed on them. "A lot of what we were doing every day was going in and checking our endpoints. Now everything is automated and with a click of a button, we can just deploy a machine," said Kemp.

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Austin Armus, VP of IT and Security added, "From the business side of things, I'm always looking for the type of product that gives us the visibility that we can then go back to. We can standardize dynamic groups so it's not just a free-for-all. When we want to make changes that pertain to the whole group, we can just write a script for the policy and know it's going to stay that way."

RESULTS

The IT team is comfortable with Bacon's day-to-day capabilities, including the transparency of endpoints working remotely and have caught up with their patching and installations. They have confidence now that they can push out updates and software to entire groups of endpoints instead of just logging onto machines one at a time, which used to be very labor intensive.

"Bacon is so flexible that we can just upload a package, change the script really quick, and then boom! Now we've got updated software or a new profile," Kemp said. ■

